

## AGENDA – Monday, March 20, 2023 7:00 p.m. City Council Meeting

In-Person and Zoom Webinar Meeting ID: 829 2381 4826

Password: 123456

## 7:00 p.m. CALL TO ORDER; PLEDGE OF ALLEGIANCE; AND ROLL CALL

Call to order And roll call Mayor Phillips, Council Member Svendsen, Council Member Phelps,

Council Member Murry, Council Member Reddy & Council Member Coleman

## **PUBLIC COMMENT**

At this time, the Mayor will call for any comments from the public on any subject whether it is on the agenda for any item(s) the public may wish to bring forward and discuss. Preference will be given to those who must travel. Please limit your comments to three minutes. The City Council does not take any action or make any decisions during public comment. To request Council action during the Business portion of a Council meeting, contact the City Administrator at least one week in advance of a meeting.

## CONSENT AGENDA – TAB A

All matters, which are listed within the consent section of the agenda, have been distributed to each member of the Long Beach City Council for reading and study. Items listed are considered routine by the Council and will be enacted with one motion unless a Council Member specifically requests it to be removed from the Consent Agenda to be considered separately. Staff recommends approval of the following items:

- Minutes, March 6, 2023, Regular Meeting
- Payment Approval List for Warrant Registers 61417-61446 & 90668-90735 for \$306,604.63

## • AB 23-12 – Banner Discussion – TAB B

## DEPARTMENT HEAD ORAL REPORTS CORRESPONDENCE AND WRITTEN REPORTS

- Thank you letters
- ChargePoint Report

## FUTURE CITY COUNCIL MEETING SCHEDULE

The Regular City Council meetings are held the 1<sup>st</sup> and 3<sup>rd</sup> Monday of each month at 7:00 PM and may be preceded by a workshop.

April 3, 2023, April 17, 2023 & May 1, 2023

## **ADJOURNMENT**

American with Disabilities Act Notice: The City Council Meeting room is accessible to persons with disabilities. If you need assistance, contact the City Clerk at (360) 642-4421 or advise City Administrator at the meeting.

## TAB - A

## LONG BEACH CITY COUNCIL MEETING

## March 6, 2023

## 6:30 COUNCIL WORKSHOP

Mayor Phillips, C. Svendsen, C. Murry, C. Reddy, and C. Coleman were in attendance. C. Phelps was absent.

## WS 23-03- 2023 Vacation Rental Checklist

David Glasson, City Administrator, and Ariel Smith, Community Development Director, presented the workshop bill. The purpose of the workshop was to review the draft version of the vacation rental guidelines and requirements.

• No decisions or motions were made at this time.

## 7:00 CALL TO ORDER

Mayor Phillips called the meeting to order.

## ROLL CALL

David Glasson, City Administrator, called roll with Mayor Phillips, C. Svendsen, C. Murry, C. Reddy, and C. Coleman in attendance. C. Phelps was absent.

## **PUBLIC COMMENT**

No public comments.

## **CONSENT AGENDA**

Minutes, February 21, 2023, Regular Meeting
Payment Approval List for Warrant Registers – 61396-61415 & 90625-90667 for \$307,027.44
C. Reddy made the motion to approve the Consent Agenda. C. Coleman seconded the motion; 4
Ayes; 1 Absent (C. Phelps), motion passed.

## **BUSINESS**

## AB 23-11 – Resolution 2023-02 Surplus Equipment

David Glasson, City Administrator, presented the agenda bill. City staff wishes to declare the following equipment surplus, advertise, and take bids accordingly. The surplus equipment is as follows:

Minimum Bid
\$400
\$300
\$1500
\$600
\$800

C. Svendsen made the motion to authorize staff to advertise and receive bids on the above equipment. 4 Ayes; 1 Absent (C. Phelps), motion passed.

## DEPARTMENT HEAD ORAL REPORTS

## CORRESPONDENCE AND WRITTEN REPORTS

- Sales Tax Collections
- Lodging Tax Collections
- Transportation Benefit District Collections
- ChargePoint Report
- Police Chief's Report for February 2023

## **ADJOURNMENT**

Mayor Phillips adjourned the meeting at 7:08 p.m.

	Mayor	
City Clerk		



## Warrant Register

Check Periods: 2023 - March - First

I, THE UNDERSIGNED DO HEREBY CERTIFY UNDER PENALTY OF PERJURY THAT THE MATERIALS HAVE BEEN FURNISHED, THE SERVICES RENDERED OR THE LABOR PERFORMED AS DESCRIBED HEREIN AND THAT THE CLAIM IS A JUST, DUE AND UNPAID OBLIGATION AGAINST THE CITY OF LONG BEACH, AND THAT I AM AUTHORIZED TO AUTHENTICATE AND CERTIFY TO SAID CLAIM.

Council Member Council Member Council Member Clerk/Treasurer

\$221.13	01012020		
	3/3/2023	Employment Security Dept - Unemployment	61445
\$495.31	3/3/2023	Employment Security Dept	01444
\$2,540.00	3/3/2023	Dept of Retirement Systems Def Comp	01440
\$16,714.18	3/3/2023	Dept of Retirement Systems	61113
\$1,849.39	3/3/2023	Dept of Labor & Industries	61112
\$60.00	3/3/2023	Council Gift Fund	61111
\$12,836.89	3/3/2023	City of Long Beach - FWH	61110
\$16,865.06	3/3/2023	City of Long Beach - Fica	61130
\$827.97	3/3/2023	Awc - ST & Life	<u>61437</u>
\$437.96	3/3/2023	AFLAC	61436
\$64,814.33	3/3/2023	Association of WA Cities	<u>61435</u>
\$3,400.71	3/3/2023	Wright, Flint R	61434
\$265.63	3/3/2023	Svendsen, Sue M	01433
\$257.53	3/3/2023	Reddy, Patrick E	<u>61432</u>
\$1,144.34	3/3/2023	Quittner, Jonathan H	<u>61431</u>
\$265.63	3/3/2023	Phelps, Larry A	<u>61430</u>
\$2,132.18	3/3/2023	Padgett, Timothy J	61429
\$265.63	3/3/2023	Murry, Del R	61428
\$1,475.69	3/3/2023	McCord, Brendon M	61427
\$3,094.36	3/3/2023	Luethe, Paul J	61426
\$1,941.59	3/3/2023	Kemmer, Larry L	61425
\$1,010.92	3/3/2023	Kaino, Kris A	61424
\$2,167.50	3/3/2023	Huff, Timothy M	61423
\$2,491.95	3/3/2023	Goulter, John R	61422
\$1,225.45	3/3/2023	Cutting, Griffen G	61421
\$271.90	3/3/2023	Cox, Mallory E	61420
\$1,381.24	3/3/2023	Brown, Kaine E	61419
\$2,483,59	3/3/2023	Binion, Jacob M	61418
\$392.96	3/3/2023	Bell, Helen S	61417

90710 90711	<u>90709</u>	90707	90706	90705	<u>90703</u>	90702	<u>90701</u>	90700	90699	90698	90697	9069 <u>8</u>	<u>90694</u>	90693	90692	90691	90690	90689	<u>90688</u>	90687	<u>90686</u>	90685	90684	90683	90682	90681	90680	90679	90678	90677	90676 90676	90675	<u>90673</u>	906/2	90671	90670		90669	90668	61446	これでは、他のでは、他のでは、一般のでは、一般のでは、一般のでは、一般のでは、一般のでは、一般のでは、一般のでは、一般のでは、一般のでは、一般のでは、一般のでは、一般のでは、一般のでは、一般のでは、
L.N. Curtis & Sons Lakeside Industries, Inc.	Hach Company K & L Supply, Inc.	Gunarama Wholesale, Inc.	Gray Karen	GaragesRUS	Foster Garvey P.C.	Evergreen Septic Pumping LLC	Evergreen Septic Inc	DMT Auto Parts. Inc	Dept of Ecology	Department of Licensing - Firegrams Section	Day Wireless Systems	Clatsop County Lawn & Tractor	Clatsop Community College	Cintas	CenturyLink	Cascade Columbia Distribution CO	Cartomation, Inc	Box-K Auto Repair Inc	Bell, Helen	Backflow Management Inc	Astoria Janitor & Paper Supply	Association of Washington Cities	American Public Works Association	Alsco-American Linen Div.	ALS Group USA, Corp.	Airgas USA I I C	Phillips John	McCord. Brendon	Cutting Griffen	Rown Caino	MacCard Broader	Long Beach Commercial Security	Meling, Casey	Wood, Matt	Wilcox & Flegel Oil Co.	Pacific County Dept. of Gen Adm	Inc.) WA-133	Dennis Company Ace (Westlake Hardware	Columbia Steel Supply	MICY LIGHT IS	
3/17/2023 3/17/2023	3/17/2023 3/17/2023	3/17/2023	3/1//2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/1//2023	3/1//2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/16/2023	3/16/2023	3/16/2023	3/15/2023	3/15/2023	3/13/2023	3/13/2023	3/13/2023	3/9/2023	3/9/2023	3/3/2023	3/9/2023	3/3/2023	Filmobate	

\$3,075.00 \$5,272.48 \$162.50 \$90.93 \$338.57 \$15.11 \$17.92 \$38.00 \$22.89 \$22.00 \$66.63 \$259.00 \$259.88 \$254.00 \$259.00 \$259.88 \$254.00 \$259.00 \$123.96 \$1723.96 \$1723.96 \$1702.96 \$1702.96 \$118.00 \$118.00 \$118.00 \$110.78 \$110.78 \$110.78 \$110.78 \$110.78 \$110.988.11 \$303.89 \$3,771.01 \$835.28 \$1,111.95 \$11,815.04 \$460.85

\$150.00 \$4,627.64 \$3,875.16

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		zero waste USA	Wirkkala Construction	WEX Health, Inc.	Wahkiakum West Internet	Vision Municipal Solutions	Visa	Usa Blue Book	TreeTopProducts.com	Systems Interface Inc.	STAPLES BUSINESS CREDIT	Sid's Market	Ron's Recycling, LLC	Quill Corporation	Quadient Finance USA, Inc.	Public Utility District 2	Penoyar, Joel	Peninsula Visitors Bureau	Peninsula Sanitation	Pacific County Fire District #1	Agency	Pacific County Emergency Management	Pacific County Auditor	Oman & Son Builders	MCCi, LLC	MANSFIELD ALARM CO, INC	
Grand Total	Total Check	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	O TECHO	3/17/2023	3/17/2023	3/17/2023	3/17/2023	3/17/2023	
\$306,604.63	\$306,604.63	\$1,839.89	\$1,158.81	\$50.00	\$483.45	\$741.12	\$6,015.62	\$443.66	\$5,051.98	\$14,340.79	\$74.58	\$21.42	\$1,200.00	\$75.77	\$500.00	\$1,793.32	\$6,840.00	\$14,250.00	\$3,852.60	\$2,400.00	\$4,249.00	\$4,040.00	\$8,619,00	\$3.325.10	\$10,797.30	\$142.96	

## TAB - B



## CITY COUNCIL AGENDA BILL

AB 23-12

Meeting Date: March 20, 2023

	AGENDA ITEM INFORMATION	
SUBJECT: Choose		Originator:
Banners	Mayor	
Daimers	City Council	
	City Administrator	
	City Attorney	
	City Clerk/Treasurer	
	City Engineer	
	<b>Community Development Director</b>	AS
	Fire Chief	
	Police Chief	
	Streets/Parks/Drainage Supervisor	
COST: \$4,000	Water/Wastewater Supervisor	
Ψ.,	Other:	

SUMMARY STATEMENT: Included are examples of new banners for the downtown core and Ocean Beach Blvd. Choose a banner(s) for staff to purchase and display for the upcoming summer months.

RECOMMENDED ACTION: Choose banners and instruct staff to purchase



## Farmer's Market

\$50.45

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DESCRIPTION

SKU: K-04304-MA1

# Banner Material: PREMIER MARINE ACRYLIC

- Marine Acrylic banners use Sunbrella and Sunfield brand marine acrylic for durability with a 2-year warranty
  - Same image printed on both sides
- Double-lined rod pockets and double-folded side hems
- Solid brass grommets in two corners closest to pole for added durability

18" x 36" ADD TO CART

BANNER SIZE



# It's Summer Time Flying Kite

\$65.00

SKU: M-14D810-1836-VI

## DESCRIPTION

Banner Material: CLASSIC VINYL

## Digitally Printed On 18 oz Vinyl

Banners must be installed according to instructions on FibreFlex bracketing system and/or approved bracketing system for the warranty to apply. UV Clear Coating is applied to all of our classic digital banners which makes them last longer and keeps up the new and fresh appearance. This added value is vital to offering the absolute best product possible. UV Clear Coating is the process of screen-printing a clear, scratch resistant, UV resistant coating over the digitally printed banner. This process gives the banner extra life and renders them virtually impervious to fading.

- Vinyl banners printed on 18 oz. Vinyl with a 1-year warranty
  - Same image printed on both sides
- Double-lined rod pockets and double-folded side hems
- Solid brass grommets in all four corners for added durability

BANNER SIZE

18" x 36"

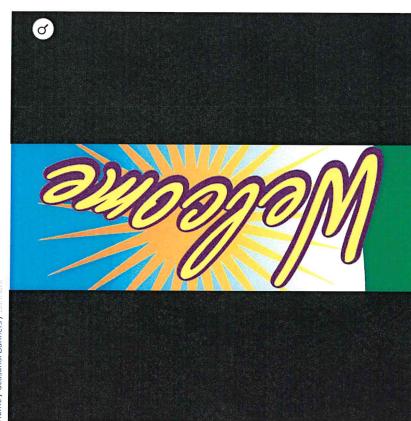
Clear

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ADD TO CART

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Home / Seasonal Banners / Banners



# Welcome Large Sunburst

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SKU; M-05D908-1836-VI

## DESCRIPTION

## Banner Material: CLASSIC VINYL

## Digitally Printed On 18 oz Vinyl

Banners must be installed according to instructions on FibreFlex bracketing system and/or approved bracketing system for the warranty to apply. UV Clear Coating is applied to all of our classic digital banners which makes them last longer and keeps up the new and fresh appearance. This added value is vital to offering the absolute best product possible. UV Clear Coating is the process of screen-printing a clear, scratch resistant, UV resistant coating over the digitally printed banner. This process gives the banner extra life and renders them virtually impervious to fading.

- · Vinyl banners printed on 18 oz. Vinyl with a 1-year warranty
  - Same image printed on both sides
- Double-lined rod pockets and double-folded side hems
- Solid brass grommets in all four corners for added durability

BANNER SIZE 18" x 36" Clear

Clear



## **Kites Galore**

\$50.45

DESCRIPTION

# Banner Material: PREMIER MARINE ACRYLIC

- Marine Acrylic banners use Sunbrella and Sunfield brand marine acrylic for durability with a 2-year warranty
  - Same image printed on both sides
- Double-lined rod pockets and double-folded side hems
- Solid brass grommets in two corners closest to pole for added durability

BANNER SIZE

18" x 36"

Clear

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ADD TO CART

SKU: K-21803-MA1

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## **Shop Dine Enjoy**

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DESCRIPTION

SKU: K-08210-1836-MA

# Banner Material: PREMIER MARINE ACRYLIC

- Marine Acrylic banners use Sunbrella and Sunfield brand marine acrylic for durability with a 2-year warranty
  - Same image printed on both sides
- Double-lined rod pockets and double-folded side hems
- Solid brass grommets in two corners closest to pole for added durability

BANNER SIZE

18" x 36"

ADD TO CART

## **New Beach Chair**

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Imprint Size 28"x 20"

## DESCRIPTION

# Banner Material: PREMIER MARINE ACRYLIC

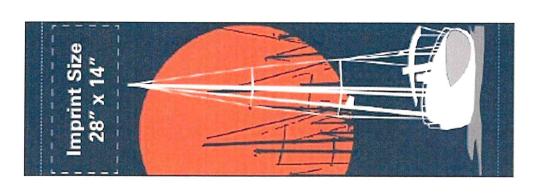
- Marine Acrylic banners use Sunbrella and Sunfield brand marine acrylic for durability with a 2-year warranty
  - Same image printed on both sides
- Double-lined rod pockets and double-folded side hems
- Solid brass grommets in two corners closest to pole for added durability

BANNER SIZE

18" x 36"

ADD TO CART

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## Sailing Harbor

\$50.45

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SKU: K-14201-1836-MA

## DESCRIPTION

# Banner Material: PREMIER MARINE ACRYLIC

- Marine Acrylic banners use Sunbrella and Sunfield brand marine acrylic for durability with a 2-year warranty
  - Same image printed on both sides
- Double-lined rod pockets and double-folded side hems
- Solid brass grommets in two corners closest to pole for added durability

BANNER SIZE

18" x 36"

ADD TO CART

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## **Patriotic Veterans**

Starting at \$65.00

SKU: M-19D851

E.

DESCRIPTION

Banner Material: CLASSIC VINYL

Digitally Printed On 18 oz Vinyl

Banners must be installed according to instructions on FibreFlex bracketing system and/or approved bracketing system for the warranty to apply. UV Clear Coating is applied to all of our classic digital banners which makes them last longer and keeps up the new and fresh appearance. This added value is vital to offering the absolute best product possible. UV Clear Coating is the process of screen-printing a clear, scratch resistant, UV resistant coating over the digitally printed banner. This process gives the banner extra life and renders them virtually impervious to fading.

- Vinyl banners printed on 18 oz. Vinyl with a 1-year warranty
  - Same image printed on both sides
- Double-lined rod pockets and double-folded side hems
- Solid brass grommets in all four corners for added durability

BANNER SIZE

Choose an option

ADD TO CART

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Home / Seasonal Banners / Banners



## **Proud Eagle**

\$50.45

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DESCRIPTION

SKU: K-22802-MA1

## Banner Material: PREMIER MARINE ACRYLIC

- Marine Acrylic banners use Sunbrella and Sunfield brand marine acrylic for durability with a 2-year warranty
  - Same image printed on both sides
- Double-lined rod pockets and double-folded side hems
- Solid brass grommets in two corners closest to pole for added durability

BANNER SIZE

ADD TO CART

18" x 36"

## Hummingbird

\$50.45

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DESCRIPTION

# Banner Material: PREMIER MARINE ACRYLIC

- Marine Acrylic banners use Sunbrella and Sunfield brand marine acrylic for durability with a 2-year warranty
- Same image printed on both sides
- Double-lined rod pockets and double-folded side hems
- Solid brass grommets in two corners closest to pole for added durability

BANNER SIZE

18" x 36"

Clear

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ADD TO CART

## TAB - C

Hank you All For being such A positive I Always Felt very Supported & Loved Share All the great times we All had Blessed to get to know everyone And Part of my Life. by everyone - it was great. So I these years with this city. I feel very For the Retirement Celebration And For All the Fun times we All Shared It was so much tru to work All. the wonder Ful effort put forth City Crew, City HAll, Mayor/Council All YA'll Thankyon so much for All to the Entire City of Long Basel -I want to take this time to tell



## Letter of Thanks re: City of Long Beach Water Department

Tim or Sherry Roth <timandsherryroth@gmail.com>
To: "kbeach@chinookobserver.com" <kbeach@chinookobserver.com>

Fri, Mar 3, 2023 at 3:02 PM

Ms.Beach: Per our conversation, below is the text of what I would like to add to Letters of Thanks in mext week's Observer. Please let me know if I need to do anything else.

Thanks, Tim and Sherry Roth Long Beach

Thanks to the City of Long Beach Water Department for their quick resolution of our water line leak. Shortly before 3:00 PM on Friday February 24th, our neighbor notified us there was a pool of water near the meter and shut off valve for our water line. We called the city to report the leak. Within 10 minutes, a repair crew of four arrived at our house. They determined the location and cause of the leak. One of them shut off the water in about a two foot deep pool. One retrieved a ditch pump. One retrieved some tools that would be needed. After pumping out the water, they discussed the various parts that would be needed. Two worked on prepping the line for repair; and two went to get parts and some dirt to fill in the hole created by the leak.

Since it was so late in the afternoon, we anticipated being without running water overnight. But they had connected the pipe again by 5:00. They advised us to turn on two outdoor faucets to see if there was full pressure and to clear any clouded water from the line. Good as new. They then showed us the repair site and the new shut offs. The new pipe and equipment was far better than the original. They filled in the hole and left. All this in just two hours!!

We are grateful the city has such talented people in their employ.

Tim and Sherry Roth Long Beach

## Assure Station Metrics Monthly Reporting

Long Beach - Monthly Report - January 2023

Company Id 16335

Organization Name All

Month End Date 1/31/2023

Port Level All

Energy Dispensed (kWh) by Day  Energy Dispensed (kWh) by Day  Cumulative Energy (kWh)  Jan 8 2023  Average Session Duration (Hours)  Average Session Revenue (\$)  Average Session Revenue (\$)  Jan 10 2023  Jan 11 2023  Jan 12 2023  Jan 13 2023  Jan 14 2023  Jan 15 2023  Jan 16 2023  Jan 16 2023  Jan 17  Average Session Revenue (\$)	00:00-06:00 00:06-12:00 12:00-18:00 18:00-24:00	20%	Percent.	age of Se:	Ssion		Session Starts by Time of Day Month  Monday Tuesday Wednesday Thursday	Port Utilization: 24 Hours  3.22%  Blocked % Charging % Idle%	2 1 61	Port Count Station Count Total Revenue (\$)
Dispensed (kWh) by Day  Dispensed (kWh) by Day  Jan 2 2023  Jan 8 2023  Average Session Duration (Hours)  Average Session Energy (kWh)  Average Session Energy (kWh)  Service Tickets  Unique Driver  17  17  17  18  19  19  19  19  19  10  10  10  10  10	-24:00							Energy (kWh)	271	Energy (kWh)
Jan 8 2023  Jan 8 2023  Jan 10 2023  Average Session Duration (Hours)  Average Session Energy (kWh)  Average Session Revenue (\$)  Service Tickets  Unique Driver  17								argy Dispensed (  Jan 2 2023  Jan 4 2023  Jan 4 2023	114	
Unique Driver  Jan 14 2023  Jan 16 2023  Jan 18 2023  Jan 20 2023  Jan 20 2023	Service Ticket:	Charging Hour	Occupied Hour	Average Sessi	Average Sessi	Average Sessi	Average Sessi	5	34	Gasoline Saved (Gal)
	S	· 5	ιά	on Revenue (\$)	on Energy (kWh)	on Charge Time (Hours)	on Duration (Hours)	Jan 14 2023 Jan 16 2023 Jan 18 2023	17	Unique Driver
Jan 26 2023	0.	47	<u>5</u> 1	1.	7.		1.	Jan 22 2023 Jan 24 2023	100.00%	Chargepoint Response SLA
0.00   47.93   1.50   1.20   1.34   Jan 28 2023   Jan 30 2023   38   Session Count   1.00   1	.00	7.93	1.00	.60	.12	.26	.34	Jan 30 2023 I	38	Session Count

## -chargepoint

## **Assure Station Metrics Reporting** Appendix

# Port Utilization Chart: This is a view of station utilization during common business hours.

You can use this information to determine if updates need to be made to pricing / access policies or if stations should be added.

Session Start Distribution Chart: This is a view (by day) of what times drivers start sessions. You can use this information to fine tune time of day pricing policy rules.

Station / Port Count: In order to be counted, a station must have the "Assure" entitlement applied. This is the number of stations / ports that currently have the "Assure" entitlement.

Total Revenue: This is the sum of session fees generated by your "Assure" stations minus the ChargePoint service fee (10%).
This is based on session dates (not transaction date which may differ). Your Flex Billing reports should be used for financial reporting.

Energy (kWh): All energy dispensed through your "Assure" stations.
This data point can be useful in reconciling station energy against energy bills.

(GHG Savings (kg): All the green house gasses (95% CO2) that would have been released had the miles provided by your stations come from gasoline.
This data point can be useful in sustainability reporting.

Unique Drivers: The number of unique drivers that used your stations this month (a driver would be counted only once even if they used different RFID cards). An understanding of the number of unique drivers visiting may be useful in creating station messaging / video ads.

Gasoline (Gal) Saved: All the gasoline that would have been burned had the miles provided by your stations come from gasoline. This data point can be useful in sustainability reporting.

ChargePoint Response SL: Percentage of tickets to which ChargePoint responded within Service Level (1 business day) ChargePoint holds itself accountable to our Service Level commitment.

Uptime: Percentage of time that your ports were capable of dispensing power.

ChargePoint is committed to keeping your ports dispensing power 98% of the time or better

Sessions: Total session count.

An understanding of the number of times your stations authorize a session can be useful creating station messaging / video ads.

Average Session Duration: Average amount of time drivers occupy your stations. This data point can be useful in fine tuning length of stay pricing policy rules.

Average Charging Time: Average amount of time per session energy is flowing.

This data point can be useful in fine tuning length of stay pricing policy rules.

Average Session Energy: Average amount of energy dispensed.

This data point can be useful in fine tuning price per kW pricing policy rules.

Average Session Revenue: Average session fee - 10%.

This data point can be useful in fine tuning minimum & maximum values for pricing policy rules.

Total Hours Occupied: Sum of all session durations
This is used in part to determine utilization.

Total Hours Charging: Sum of all session charging durations.
This is used in part to determine utilization.

New Service Tickets: Count of trouble tickets tracking issues with a "Assure" station created this month.
This will help in keeping track of station fault issues raised with ChargePoint Support.